



## Young Bridge Terms and Conditions

### Joining Young Bridge

Young Bridge is open to anyone aged between 16 and 25. Proof of age is required to join and customers who intentionally give false information will be removed from the Young Bridge scheme. We may review, amend or withdraw the Young Bridge scheme at any time.

### Purchasing tickets

Tickets from the Young Bridge allocation and at reduced Young Bridge prices are only available for purchase by Young Bridge members. Tickets are subject to availability from a set allocation and prices are subject to change without notice at our discretion. Tickets may only be purchased from The Bridge Theatre's website and box office and may not be purchased from any third party agent.

Members may purchase two tickets for any performance, but all individuals attending with such tickets must be aged between 16 and 25. By joining Young Bridge, you agree that any ticket(s) made available to you as a Young Bridge member will only be used by an individual aged between 16 and 25. We reserve the right to check proof of eligibility at the theatre and, in the event that valid proof of eligibility is not provided, refuse any such ticketholders admission or ask such ticketholders to leave.

### Collecting tickets

Tickets must be collected in person at the theatre and will be available from 90 minutes before the performance begins. Proof of age may be required at collection in the form of a passport, driving licence or PASS card. All tickets must be collected no later than 30 minutes before the performance and we reserve the right to offer tickets for re-sale should you fail to collect your tickets by this time.

### Notifying us if you can't attend

We want to ensure that as many Young Bridge members have the opportunity to see our productions as possible. Consequently, we ask that you notify us at least 24 hours in advance if you are unable to attend a performance and we will refund you the face value of the ticket. If you fail to collect your tickets on three or more occasions, we reserve the right to cancel your Young Bridge membership and any future bookings that you may have.

### Expiry of Young Bridge membership

Your Young Bridge membership will expire on the last day of the calendar month in which you turn 26. We will give you the opportunity to cancel for a full refund (less an administration fee) any tickets that you may have purchased from the exclusive Young Bridge allocation that are due to be used after your membership has expired and any tickets that you have purchased at reduced Young Bridge prices (in the latter case, if you do not wish to cancel the tickets, they will be upgraded to full price).

### Contact preferences

By joining Young Bridge, you agree to have your personal details held by us and used to keep you informed about events and special offers which we think might be of interest. If you do not wish to receive such information, please email [youngbridge@bridgetheatre.co.uk](mailto:youngbridge@bridgetheatre.co.uk).

### Terms and conditions of sale

The above terms must be read in conjunction with our [Terms and Conditions of Sale](#), which apply in full to tickets sold to Young Bridge members and to the use of Young Bridge membership. We reserve the right to cancel and refund any tickets used in contravention of our eligibility policies and to cancel any Young Bridge membership where ticket(s) made available by virtue of that membership have been transferred or resold in breach of the Terms and Conditions of Sale.